



2493
7/16/03
PATENT
Docket No. 99-445

CERTIFICATE OF MAILING UNDER 37 CFR § 1.8(a)

I hereby certify that this Amendment is being deposited with the United States Postal Service on this date,
7/17/03, with sufficient postage as first class mail/priority mail addressed to Mail Stop Non-Fee
Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Mary E. Anza

(typed or printed name of person mailing paper)

Mary E. Anza

(Signature of person mailing paper)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	Customer No.: 32127
)	
John Richard ZAVGREN, Jr.)	Group Art Unit: 2663
)	
Serial No.: 09/489,517)	Examiner: D. Ferris
)	
Filed: January 21, 2000)	
)	
For: SYSTEMS AND METHODS FOR)	
VISUALIZING A COMMUNICATIONS)	
NETWORK)	

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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JUL 11 2003

Technology Center 2600

Sir:

AMENDMENT

In response to the non-final Office Action, dated April 7, 2003, please amend the
above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 11 of this paper.